

Project: IRETI - Empowering Women and Strengthening

Socioeconomic Integration

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Project Coordinator: H.R.Y.O - Human Rights Youth Organization (IT)

#### Project consortium and other contributors

AUR - The National Association of Human Resources Specialists (RO) The Ubele Initiative (UK) BB&R - Biderbost, Boscan & Rochin (SP)

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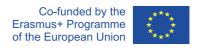
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#### IRETI project

IRETI "Empowering Women and Strengthening Socioe-conomic Integration" is an Erasmus + funded project that was launched in November 2017. Four organizations takes part in this project BB&R, Ubele, HRYO and AUR.

This project seeks to highlight and bring together the best practices of working with human trafficking for the common purpose of combating exploitation of women, and to allow victims from human trafficking to have an access to basic services through an online platform.

We all have the ambition to contribute and go further by adding elements to this platform so that they can strengthen themselves through social and professional integration.

As part of this project, we try to bring together different local actions into a Booklet for social workers and NGOs, so that they can learn and gain knowledge from the work that is going on in London, Bucharest, Salamanca and Palermo

# ITALY



# HRYO - HUMAN RIGHTS YOUTH ORGANISATION



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Palermo

Tel: +390916173339

Contact: melania.ferrara@hryo.eu

#### Partner organisation

The organization HRYO, created in 2009, supports local actions led by individuals who, at their own level seek to make the small changes that are bound to bring bigger changes for the society. HRYO promotes nonviolent actions in order to free people from all forms of oppression, uses education to respond to the needs of individuals and of the society. HRYO promotes intergenerational contact, social diversity and intercultural dialogue in order to break down the stereotypes that can dominate. Among its goals, the organization promotes a culture of peace, respect and sustainability.

### Human trafficking in Italy

The migratory phenomenon is inherent in the Sicilian capital, Palermo. Unfortunately, among those people arriving in Europe, many of them are exploited by criminal networks. In the streets of Palermo, we are sadly observing an increasing number of Nigerian women forced into prostitution. Palermo is far from an isolated case and it is the same situation in most Italian cities, as well as in more rural areas. When it comes to trading and trafficking human beings, Europe is the main destination, and the hope of reaching a higher standard of living is its moti-

vation. The numbers are alarming and the consequences for the lives of these women, and minors, are terrible. The promise of a better life in Europe often results with a disillusionment view on the scale of the debt that needs to be paid back to the traffickers. Nigeria, with a population of 190 million, is the country in Africa with the highest number of emigrations, most going to Europe. We see an alarming development in numbers from IOM (International Organization of Migration) when it comes to the number of girls crossing from Nigeria to Italy. In the resent years, the amount has gone from 1500 arrivals to southern Italy in 2014, to over 11009 in 2016. Italy holds the sad record of the highest number of Nigerian victims of trafficking. They now represent half of the female victims of sexual exploitation in Italy. Witnesses of this reality and local initiatives have taken shape to provide psychological, medical and legal assistance. Women stood up for their rights and work daily to improve the lives of those who have lost « Ireti » (hope). These are the reasons pushing us to collect the success stories. After listening to the answers from some of our interviews we came to be more aware of another aspect. In addition to the sad reality we can observe in the streets, there is another kind of violence; the quiet and invisible one. We realized how cultural behaviour and mindset can impact the balance of the male-female relation. The extent of psychologal violance is a brutal repercussion due to the way women have been, and is still, treated in our society: as weak, inferior, incapable and second hand citizens. This booklet aims to give a voice to every woman.

#### **LE ONDE**



Website: www.leonde.org

Address: Viale Campania n. 25, Palermo

Tel: +39091327973

Contact: info@leonde.org

#### The organization:

Le Onde Onlus has been a constituted association since 1997 but has been operating since 1992. The organization was born in line with the movement for women's rights that started after the second world war. Nowadays they are working on the form of project work, but it all started with a team of volunteers that step by step made the association bigger and more important. This dynamism helped the organization to become more professional with time. The aim is now to accompany women who are victims of violence to find their way out with the help of psychologists, social workers etc.

#### Success story:

Approximately a year ago a woman showed up at the organization. She was in a situation of high vulnerability. She came here from a foreign country with her kids and an unstable husband who was threatening her. At that time, her documents were about to expire but with the fact that she came to the organization allowed her to get legal assistance, access to medical care, and to be taken care of in a structural organization. After a year, she did an internship and now she has had different jobs, even though she is still looking for the perfect one. This story

shows a long way from the year before when "there was not even hope in her eyes."

#### Services

To get in touch with the association the women have to give a call-in order for reaching a professional that will evaluate her situation (she could for example be in a vulnerable situation, where ambulance is necessary). After that she will invited to come to the center for speaking to a female member of the team who works there. The process can be difficult, and on the border of unacceptable, as there can be more people there, which means waiting in line, and maybe only having 15 minutes to explain your tough situation. After the first conversation the support procedure is that the association will provide the current person with legal assistance (civil and penal) and psychological support (therapies whether individual or in groups). Other services they provide is a consulting desk and safe houses. On the other hand, there are also activities proposed by the organization and implemented thanks to various projects such as: writing and theater workshops, dancing classes etc. As the organization is part of a big network on an institutional and local level, it gives the opportunity for the women who need help to later gain professional experience through internships, that not only represents work, but also a way to overcome isolation, low-self-esteem and poverty.

#### Tips:

As an employee working within this field of violence and desperation, it is not easy to face pain and powerlessness, and sometimes we might want to go fast to solve all the problems at once. However, in Mara's opinion, it is impor-

tant not to race through the stages and it is necessary to go step by step in a proper way. There is no way to find out the full process of a human being after one meeting, or two, and the direction can always change. The process takes time and the priorities should be defined in order to assemble all the fragments in the end.

#### Opening hours:

Monday and Friday: from 9.30 am to 1.30 pm Tuesday and Thursday: from 3.30pm to 7.30 pm

Wednesday: from 11am to 1pm

#### **CUOCHE COMBATTENTI**

Website: www.cuochecombattenti.com Address: Piazza Generale Antonio

Cascino, 11, Palermo

Contact: cuochecombattenti@libero.it



Nicoletta is a local woman from Palermo who has been through a long period of what she calls "a difficult marriage". Now she is starting a new life as an independent cook, thanks to a wonderful project that she initiated: "Cuoche Combattenti".

#### The organization:

One and a half year ago, Nicoletta decided to start a new project in order to start a new life. With the help of the anti-violence center which accompanied her, and still does, she had the opportunity to launch Cuoche Combattenti "Fighting cooks". The idea of the project is to use her passion for cooking pastries to fight against a cultural reality in Italy, where women's status and voice are often undermined. After spending a lot of time to prepare by developing a business plan, creating a logo, marketing etc. it has seemed like an eternity for her, but now she is finally starting her production in a rented space in Palermo

### Success story:

Even though it has been a long journey we can today say that joy light's up Nicoletta's face, and she is a success story alone. In 2015, after two years of trying to separate from her ex-husband, she decided to go to an anti-violence center. She had realized that she could not make it out

without professional help. She was at a low point in her life and she didn't feel capable to make decisions about her own life. At the center they assigned a social worker to follow her situation and while she was listening to her own voice telling the story, she realized that the previous struggle of making life - decisions was linked to a form of violence restricting her free will. And she saw that the situation she was in was more serious. Thanks to psychological support, legal assistance, financial aid for her children, and above all the opportunity for an internship with a work grant as a cook, she regained financial autonomy and found her passion.

#### Services:

Nicoletta says; «the project is ambitious, and I am not sure if I will succeed 100% with what I am planning to do, maybe only twenty percent, who knows? ». When facing this energy, it is hard to believe that she will fail. In fact, it is only a year and a half since she started her project and Nicoletta is already starting up the production in the new space that was just renovated. Soon there will be women that comes from the same background as Nicoletta working as her trainees. She wished to create the same opportunities and dynamic space for the women as she had during her internship. People are afraid to employ workers, but she wants to do so, it is her project and she would like to say that she is a flexible person. The first step will be to create the products (marmelade, pesto etc.) with the women, and sell them in the shop and on the internet. In fact, she already has already received some requests to provide the products to some restaurants as breakfast, and she has also been in contact with an organization from Venezuela that found her project inspiring.

#### Tips:

The interview with Nicoletta was a proof of courage, ambition and joy. She has lived in a difficult situation where her self-esteem was very low, but now she has the confidence to encourage women that are in that situation to dare having a new life away from violence. As she realized that she deserved to be happy, she raised her voice to tell that "everybody should have this right". Everything has to come from the person, and she strongly recommends women to go to an anti-violence center where they can find professional support from people such as the social worker she met, that knows how to make a strategy to help you out of the difficult situation.

# PELLEGRINO DELLA TERRA



Website: www.pellegrinodellaterra.it Address: Via Oreto, 206, Palermo

Tel: 091 982 5968

Contact: info@pellegrinodellaterra.it

#### The organization:

The association was founded in 1996 by a local preacher who in his everyday life dealt with the first testimonies that came from women victims of trafficking and sexual exploitation. The organization was born as a cultural association and evolved and changed as the ways of trafficking did. The aim of the association is to provide the victims of human trafficking with tools and strengthen their capacities and skills to become independent. This is hoped to achieve by two essential elements: professional autonomy and linguistic competence.

#### Success story:

Three years ago, a very young woman who had left Nigeria and her child behind came to us. She left with the hope of finding work in Palermo to provide for her family. Before she left, she had been the subjected to Juju rite, and when she arrived in Sicily she was intercepted by a Madam. She tried to escape many times, but sadly she was stopped every time; she lived under threats because of her economical debt and was therefore forced to work in the streets where she during her period of exploitation suffered many physical maltreatments. Eventually she managed to escape and came directly to Palermo where she met a person who suggested her to come to our as-

sociation. There were many indicators that she was a victim of human trafficking, and we put her into a national protection system so she could get help from a special structure.

#### Services:

Pellegrino della Terra provides a listening center where there is a social secretarial service that accompanies all those in need of work orientation, administrative help, and orientation regarding health services. There is an Italian language course, which welcomes all those who ask to participate spontaneously, and it is also for women who are following the training internship. When the moms are at the Italian course, the children can stay in a space where they are taken care of by an operating woman from the association. There is the possibility of receiving psychological support over a long period of time. For those who are in a particularly disadvantaged economic and social situation, they provide support in form of shopping vouchers of 25 euros per month, that can be used at affiliated centers for the purchase of necessities. And there is also distribution of clothing, books and kitchen utilities

#### Tips:

When you are working with humans, in particular people who are coming from vulnerable and traumatic situations, there is no improvising. It is necessary to follow trainings in order to have the necessary skills it takes to carry out this work. Trafficked and exploited women are in a situation where it is absolutely necessary to know what you are doing, who you are dealing with in order to not create more harm and to find the right way to find way

to move forward to encourage a new life with independence and joy for living. As we work in the organization, we believe that it is important to have local and institutional partners in order to have protection, linguistic support and the opportunity for internships.

As we work in this association, we believe that is important to have local and institutional partners in order for them to have a protection, a linguistic support and the opportunity to do internships.

#### Opening hours

From Monday to Friday: from 9:30am to 1:30pm and from 2am to 5pm

#### CASA DEI GIOVANI PROGETTO MADDALENA

Address: Vicolo Santa Chiara, 15

Tel: +390916254848

Contact: progettomaddalena@virgilio.it



#### The organization

The Maddalena project started in 2002 thanks to the people working in the organization Casa Dei Giovani. At the beginning the organization, that has existed for 30 years now, was targeting drug addicts by going in the streets in the evening to create awareness. While walking through the streets of Palermo they saw the increasing number of women in the streets and during by the 2000's they couldn't ignore it anymore. As they were facing the issue, they decided to answer to a ministerial call for finding solutions for these female victims of trafficking and sexually exploitation. This is how the project was born, and it is one of 21 projects in a network working to fight against human trafficking.

#### Success story:

Despite previous failures that Stefania has faced over time, there are luckily some success stories and she has a broad smile when she thinks about the first women she had to accompany. The story is about a young woman who at the time was maybe around the age of 18 years, who arrived by boat from Albania. She had been sold so many times, assaulted, sexually exploited and abused. After three years

she met a person that gave her advice, and that explained to her that she could live a different kind of life. She decided to go to the police and for security reasons she was transferred to Palermo. When she arrived here she was a grown up in many ways, but on the other hand she had some different teenage years than most girls, and she was acting younger than she was, more on the lines of a little girl. She became like a daughter of the center and found work in a restaurant, as well as giving birth to a little girl. And as we can understand, thanks to the Sicilian she speaks now, she worked in the restaurant for so long that she eventually became like a part of the family.

#### Services:

The organization offers many services, and at the front desk they provide; Social counseling, health and medical support, and psychological and gynecological aid. The center offers emergency shelter for a short time, with the possibility of a transfer for women who permanently needs a safe place to stay. Because they are a part of a big network, they have the opportunity to transfer women who needs to move away for security reasons, or who are in danger of being recognized, to another region. As they are working on raising awareness, they also have a mobile unit within the project that allows women and the social workers to have first contact, communicate on the street, and if needed they can offer them direct assistance. The main aim is to create awareness for the women to know that there are people and organizations who are working to support and help them to understand that there is an alternative life. In the safe houses where the women live. they will benefit for individualized programs, psychological support and legal support.

#### Tips:

When they had to face this new issue of trafficked women in Palermo, Stefania and the social workers started to go step by step to get involved. However, they realized that you can not work in this field without the proper knowledge, otherwise you could take the risk of harming them even more, instead of giving support. This is why they went to Turin to learn from their colleagues and then they started to implement what they learned in a local level. Stefania is also pointing out the fact that the practices, activities and approaches have to evolve with time to respond to the need and reality that they are facing.

#### Opening hours

Monday to Friday Vicolo Santa Chiara, 15; from 9h00 to 17h

# DONNE DI BENIN CITY PALERMO



Website:

www.donnedibenincitypalermo.wordpress.com Address: Via Montevergini n.20, Palermo

Tel: +393512272697

Contact: donnedibenincitypalermo@gmail.com

#### The organisation

In 2016 some Nigerian women survivors of trafficking, with rage and strength constituted the association "Women of Benin City", offering a drop-in center to trafficked girls, that often came, like them, from Benin City. The association was inspired and supported by Isoke Aikpitanyi, a survivor and human rights activist herself, and the sister organisation "Le Ragazze di Benin City" in Genova. Through leaflets published in English and an emergency number, the drop-in center became a reference point for many girls. The association now also runs a shelter house and cooperates with a network involving many structures providing different kind of support in the different stages.

#### Success story:

The women of the association Donne di Benin City have created a drop-in centre as a safe space for women to get support and advice on a range of issues, sharing skills and experiences.

More than 60 girls were helped by the drop-in center from 2017 to 2019, and since November 2019 the association also manages a shelter house called Yobosa ("God helps") in a small town near Palermo. The facility was donated to them for free and through charity and fundraising it was possible to buy the furniture.

The association itself can be considered a success story as

the co-founders are survivors of human trafficking who aim to help and empower other women.

The added value of the association is that its members are mostly from Nigeria, facilitating the approach in terms of language and a first-hand understanding of the cultural background of the women and girls accessing the service or approached during street work.

#### Services:

The organisation is based on volunteerism, and the women try to address several aspects of support to victims and potential victims of human trafficking.

The AKUGBE drop-in centre aim at:

- supporting women with their individual needs and problems.
- giving advice and assisting with hospital check-ups.
- helping with legal appointments and to address legal problems.
- distributing clothes, offering also an informal context with tea and refreshments.

The women hosted in the shelter receive full legal and psychological support to start rebuilding their lives. Then, they are also supported in terms of training opportunities and job search.

#### Opening hours

Monday to Friday: Via Montevergini n.20 from 9:00 to 13:00



UK



#### THE UBELE INITIATIVE



Website: www.ubele.org

Address: Wolves Lane Horticultural Centre, Wolves Lane, London N22 5JD

Tel: 07591 457113

Contacts: Yvonne.witter@ubele.org

#### Partner organisation

The Ubele Initiative is an African Diaspora led intergenerational social enterprise founded in 2014. Our primary mission is to help build more sustainable communities across the UK. Ubele in Swahili means 'The Future'.

Ubele has been developed through bottom up, community-based approach. Although African Diaspora led, we have a culturally diverse team and support a wide range of communities, community-based organisations and groups.

#### Human trafficking in the UK

Sex Trafficking or Sexual Exploitation is a human rights violation and it can happen to anyone, adult women, young girls, men and boys are all at risk. The victims are hidden from view, and the impact is huge, both on human lives and the economy, with estimates putting its cost to the UK at as much as £4.3 billion in 2016/17. Hundreds of vulnerable women, predominantly from Eastern Europe, are being supplied by trafficking gangs into residential properties to be sexually exploited by British men. Source: Annual UK Government Report on Modern Slavery 2018. https://assets.publishing.service.gov.uk/government/uploads/system/uploads/attachment\_data/file/749346/2018\_UK\_Annual\_Report\_on\_Modern\_Slavery.pdf

The UK has some of the toughest Modern Slavery laws in the world and the Modern Slavery Act, introduced by Theresa May in 2015, has given law enforcement agencies the tools to they need to tackle modern slavery and identify victims online, including maximum life sentences for perpetrators and enhanced protection for victims. Although the Modern Slavery Act was a step in the right direction, it is too heavily focused on policing, and doesn't provide protection for the victims. As a result, many are not recognised as victims and not supported properly. Many are treated as immigration offenders rather than victims of a serious crime. They are also less likely to act as witnesses in court and help prosecute the traffickers. Source: Slavery Today: Anti-Slavery. https://www.antislavery.org/slavery-today/slavery-uk/

The largest-ever modern slavery ring uncovered in the UK has been broken up after a three-year investigation into its activities. Some of its 400 victims worked for as little as 50p a day. Their labour earned millions for members of a criminal gang led by a Polish criminal family, which preyed on the homeless, ex-prisoners and alcoholics from Poland. The gang tricked and then trafficked vulnerable men and women – ranging in age from 17 to over 60 – to Britain with the promise of gainful employment but instead housed them in squalor and used them as what a judge described as "commodities". The gang were jailed on Friday 5th July 2019. Ben Quinn Guardian Newspaper 5th July https://www.theguardian.com/uk-news/2019/jul/05/charity-and-police-break-up-uks-largest-modern-slavery-ring



# FORWARD SARAH'S STORY

Website: www.forwarduk.org.uk Address: Suite 4.7 Chandelier Building 8 Scrubs Lane, London, NW10 6RB

Tel: 02089504000

Contact: forward@forwarduk.org.uk

#### Success story:

Sarah (25 years old) a newly married bride came to the UK, for her very first time, to join her husband. Her marriage was a traditional arranged marriage. She had not met her husband in person but was excited at the prospect of coming to the UK and having the opportunity of pursuing her career. Sarah was referred to our services from the organization Refuge which supported victims of domestic abuse. Throughout the 8 months of her short marriage, Sarah had suffered from severe emotional and physical abuse by her husband. The shock that she endured from her husband, left her dumbfounded. When she came to FORWARD, she was constantly crying, suffering from nightmares, panic attacks and loss of appetite. The longest time she slept was for 2 hours, she would then awake, frightened, as if someone was strangling her. The fear of her ex-husband was extreme. She was confident that if he found her, he would kill her.

The abuse began from the second day of their marriage. Unable to consummate the marriage due to Sarah having had FGM Type III, left Sarah's husband feeling frustrated and angry. He began hurling abuse at her, shaming her, treating her as if she was his servant, to cook and clean for him. He forced her to do acts of sex on him that left Sarah feeling mortified. He made her feel that something was detrimentally wrong with her.

Sarah suffered from Post-Traumatic Stress Disorder (PTSD). She had poor self-esteem and poor confidence in herself. She would say "I feel so broken and damaged". Sarah had no way to return back to her country. Her ex-husband had spread rumors about how she was not a 'virgin' when he had married her. Her older brother vowed to kill her if he ever saw her again. She had brought shame and dishonor to their family.

Sarah felt she had lost everything in this marriage. Her family had turned against her, she was also tied to her ex-husband by the spousal visa. Through her solicitor and FORWARD's support we provided a letter to the Home Office to support her application. She was granted a visa to remain on compassionate grounds. She commented how FORWARD staff made her feel like she was part of the family. Everyone would greet her with warmth and kindness.

#### Services:

- Training and leadership development- accredited & tailored training to professionals; leadership training to young women & community champions; capacity development & mentoring
- Policy advocacy & public awareness: conducting participatory research, developing education materials, delivering school awareness sessions, supporting youth advocacy & annual youth forum, engaging policy makers & organising public events
- Outreach & community support: peer to peer group support, coffee mornings; mobilising, supporting community educators & community champions including supervision support
- Specialist services & provision of information & advice through sign posting & referrals, provision of specialist

- advice through telephones & face to face, counselling & family education sessions;
- Partnership development & collaboration through developing long-term partnerships
- Developing evidence to inform & shape policies and practice that meet the needs of BME VAWG survivors, particularly African women and girls.
- A short film about FORWARDs work https://youtu.be/ cZ\_9bybCQWM

#### Tips:

Tackling FGM within Communities requires:

- Partnerships
- Providing safe spaces
- · Supporting affected women
- Effective and sensitive Media engagement
- Engaging Religious leaders
- Building bridges with frontline health workers
- Engaging Community champions in the design and delivery of services
- · Community outreach events and working with men

#### Opening hours

Monday to Friday 9 to 5.30pm

### WOMEN IN SAFE HANDS (WISH) LEAVING IT INTACT PROJECT

Website: www.peacemaker-international.org Address: West Bowling Centre, Clipstone

street, Bradford, West Yorkshire.

Tel: +44 1274-736859

Email: info@peacemaker-international.org





#### The organization

Peacemaker International was founded in 1998 by two people with unshakeable passion for helping the disadvantaged and vulnerable in the community. Currently Peacemaker International works in collaboration with Women in Safe Hands (WISH).

In 2011 both joined to form a charity, Peacemaker International Project (pip), operating in Bradford, Manchester, and Nigeria where it has been registered as an NGO. The bulk of our work is in the advancement of conflict resolution through mediation services and training with the view to furthering racial harmony, equality and diversity, and increase the safety of women by combating gender-based abuse, including, woman trafficking, female genital mutilation (FGM), forced marriages, harassment, domestic and sexual abuse.

Our main focus at present is working towards eradicating female genital mutilation (FGM) which promotes sexual and women exploitation.

#### Success story:

Our FGM project - 'Leaving It Intact' - raises awareness of consequences of harmful practices against women/girls.

With the project, we:

- reach out to schools and faith leaders/communities
- train families and professionals to become champions
- provide weekly drop-in sessions, guidance, one-to-one and group support
- work with families whose children are at risk of FGM Our project is survivor-led and our senior advocacy worker has over 20 years' experience supporting women/girls. The statutory bodies [government agencies] have recognised our project as a specialist on the issue of FGM.

Working at the grass-root, women from our community come to us first when they need support on gender-based violence, as we understand their cultural needs. We work in partnership with the police, social services, solicitors, schools, Victim Support and various community organisations

We are a specialist service provider and well known as a campaigner against FGM, support and training. Our organisation has featured in the newspapers, television and radio programmes. We started the only community-led multi-agency group on FGM, involving Voluntary and Community Sector, schools, solicitors, police, Council, Bradford University and College.

Early 2017, Bradford was declared 'Zero Tolerance for FGM' through our initiative and the pledge was signed on 6th February as part of International Day for Zero Tolerance for FGM in 2017, making Bradford the 2nd city to do so in the UK. We are working in the Southwest of Nigeria to see that FGM/circumcisers stop their operations. In 2015 we published our research finding on FGM, featuring current and ex-circumcisers and survivors

#### Services they offer:

- Mediation and Conflict Resolution
- Home-School mediation
- · Children & Youth Engagement
- Care of African Elders & Friends
- Internship for Job Seekers
- Leadership Training
- Support for Women from Violent Relationships & their Children
- Women Empowerment
- Gender- Activism
- Campaign Against FGM
- Support for People with Learning Disabilities

#### Tips:

My advice for other people working in the area of gender abuse and exploitation is to be strong about what they believe in. They must be ready to uphold gender activism which compels us to defend women and girls, not to doubt them, not to blame them for whatever happens. Activists always believe that they are fighting a just course. For instance, there is no reason why a woman should be stripped naked in the public by mobs whatever she must have done. She can be arrested and charged to court but not to be beating or stripped naked which is a common thing nowadays in many African countries.

#### Opening hours

10 am to 5 pm Monday to Friday



# WILDE INTERNATIONAL NETWORK (WIN)

Website:

www.wildeinternationalnetwork.org.uk

Tel: 07904444569

Contact: wilde2000@btopenworld.com

#### The organization

WILDE International Network (WIN) is a specialist women-only service that supports women and girls affected by all forms of gender-based violence, and provide training for professionals and communities. WIN's services provide a holistic domestic abuse training that supports women and girls' transformation from survivor to ambassadors, influencers and encouragers.

#### Success story

My working life began as a journalist, writing features about women and women's empowerment, then as a magazine editor, writing empowering features. After writing a feature on women's refuges, I began working as a support worker in a women's refuge and stayed for 18-years. The broken lives I encountered working in a refuge can be avoided and be prepared for. Using creative tools in bringing awareness to domestic abuse. I partnered with two organizations, Maendeleo Services & CAM Women & Girls Org to write and deliver our Continuing Professional Development Accredited Domestic Abuse Ambassador Training – FREE ME to be ME.

#### Services

Our services include:

- CPD Accredited Domestic Abuse Training
- Sourcing safe spaces for women fleeing domestic abuse
- One to One Coaching
- Independent Advocacy
- Community Outreach
- Culturally Specific Services
- Advice and Support Monthly Forum
- Events and Conferences
- Creative Writing Workshops

#### Tips

WIN & our working partners believe in the economic empowerment of women and girls. We have seen that women who are empowered and financially independent are less likely to stay in toxic relationships. WIN has made it its mission to provide training and create opportunities for women and girls and for people in the creative, empowerment and health and well-being industries.

WIN strives to broaden its scope and spread our wings further by creating on-line training opportunities for women to enhance economic independence and well-being and for professionals who work with the public to be aware of early warning signs of abuse.

We welcome collaborations and affiliates and encourage members who are interested in setting up branches in their part of the world to get in touch.

# THE UBELE INITIATIVE NOT JUST A REFUGEE - PHOTO EXHIBITION



The Ubele Initiative / Conway Hall Adiam Yemane Photographe Ubele Programs beneficiary

#### Description

In celebration of Refugee Week 2019, Conway Halls in Central London was the host for a Ubele photography exhibition which featured the lives of refugees. Focus groups with the subjects of photographs offered harrowing and inspiring stories of newcomers who entered the UK claiming asylum or as refugees. The exhibition celebrated the lives of people who had worked hard to fulfil their potential and despite, in many cases experiencing overwhelming odds, succeeded.

The realities of life in their destination countries more often than not belied expectations. Sometimes this meant working three times harder than someone who has had the privilege of being born in the UK and understanding the culture, customs, geography and language. Many sacrificing their identity to fit in with the welcoming UK society, that was not always hospitable or accepting of other migrant cultures.

This exhibition shares the stories of people, who after ten years or more of arriving in the UK are making positive contributions to communities across London and in wider society as social activists, change agents and community leaders. They are role models to all who encounter them and their work.

#### Success story

Adiam Yemane is now a published photographer based in East London. She was born in Ethiopia and raised in Eritrea before coming to the UK as a teenager in 2005 as a refugee. In 2014 she studied photography and has been working as a freelance portrait photographer since 2015. She has been working with young people in communities for some years and met the Ubele Initiative through a Tottenham based youth project called Kori. Over the past two years, she has been involved in Ubele's Emerging Leadership Programs and has participated in several of Ubele's pan European projects. Currently, Adiam is working as an in-house photographer for Verizon Media, capturing photos during live shows and taking celebrity press shots in a studio setting.

#### Services

The exhibition, in addition created opportunities to meet with the subjects within the photographs and hear their stories of overcoming great hardships. It was inspirational and informative to those in attendance and particularly relevant to those people who can relate to the experience of refugees or those who support, engage with and work within refugee communities.

#### Tips

The Ubele Initiative creates opportunities via its programs for many young people to branch out into substantive careers. They learn new skills such as leadership and targeted communications, develop confidence, and from networking occasions, build new contacts and find new opportunities.



# ROMANIA





# AUR - ASOCIATIA NATIONALA A SPECIALISTILOR IN RESURSE UMANE

Website: www.resurseumane-aur.ro Address: Blvd. Nicolae Balcescu, nr.17-19, etaj 1, Camera 115 sector 1, Bucuresti

Tel: 021.313.38.83

Contact: raluca.manaila@ resurseumane-aur.ro

#### Partner organisation

T"AUR" - A.N.S.R.U. is a pragmatic organization, oriented towards action and prevention In our vision, the activity of human resources means:

- Satisfying the needs of all the professional categories;
- Informing and educating in the spirit of the nationally and internationally recognized human rights;
- · Promoting a real dialogue between all social actors;
- Defining, elaborating and implementing the professional standards within the human re-sources area;
- Providing professional assistance in the human resources area consultan- cy and coaching, training sessions, seminars, workshops, professional counseling etc.;
- Implementing national and international projects promoting human rights and labour rights, as well as the equal opportunity legislation;
- Active involvement in the promotion and implementation of the Romanian development policy for the achievement of the Millennium Development Goals;
- Elaboration and publication of professional materials

(HR, RSC, ILO standards etc.) Ò Creating partnerships and networks at national and international level.

#### ACTIVITY IN FIGURES: 20 years of existence

- Over 20 years of developing HR instruments with more than 5,000 direct beneficiaries;
- Assessment of professional competencies for more than 20,000 employees;
- Over 250 information and training sessions, workshops, seminars and conferences:
- Over 30 projects implemented at national and international level with more than 2,000 direct beneficiaries and more than 10,000 indirect beneficiaries;
- More than 50 professional materials elaborated and published;
- 4 counselling centres for promoting labor rights and equal opportunities;
- 3 regional student operated Television Studios and Newspaper Departments (Bucharest, Cluj-Napoca, Galati)
- 6 social enterprises developed (N-V, V, N-E regions) creation of 6 social economy structures;
- 17 short movies production.

### Human trafficking in Romania

Historically Romania has been a place of transit for people from countries outside of Europe, such as Turkey, China, Syria and Afghanistan, due to its strategically geographical position in southeast Europe. Romania also has an extremely high percentage of their population living overseas. In the timeframe from 2007-2017 it was estimated that 3,4 million Romanians left Romania, which equals to 17% of the population. Of these 3,4 million people most left for over a year, and it is said that the search for a home

with a more attractive and stable economic situation is the main motivation.

Over the years Romania has turned into one of the hottest trafficking spots in Europe when it comes to people being in transit and later being exported to western countries as a part of the exploitation and sex worker industry. People in vulnerable situations who are seeking a better life in Europe are promised good jobs only to end up with being exploited as prostitutes and exposed to other degrading inhuman behavior. Following the "Balkan Trail", Romania is rarely the end destination. With trafficking exchange points in eastern Europe, such as Sarajevo where Romanian women are functioning as protagonists, victims of human trafficking are being sold on to other destinations around Europe. There are alarming numbers when it comes to the increased development of organized crime and the number of identified victims internally in Romania. Between 2011-2014 there has been a rise of 35 % when it comes to identified victims of human trafficking, and most of them are children. They are mainly recruited in person where the exploiters approach the girls and try to recruit them by different methods, but it is also normal to be recruited through social media and newspaper advertisements.

Romania also has the highest number of sex trafficking victims in Europe, and the heartbreaking reality is that young girls are being groomed and exported to western European countries from an age as low as 12-13 years. From all the people that ANITP (Romanian National Agency Against Trafficking of People) registered as victims in the period of 2011-2016, around 48% were being exploited in Romania, while the top 5 destinations for the rest are Italy (14%), Spain (11%), Germany (9%), Greece (4%) and UK (3%). It is because of these growing numbers we see that Romania, and the population of the country, is playing a big part of the European human trafficking industry, and it is something that we see the need to work against.

#### **ADPARE**

Website:

www.endslaverynow.org/adpare

Address: Intrarea Italiana Street No 1-5,

Ap. 1A, Sector 2, Bucharest Tel: +40 (0) 21 253-2904

Contact: info@endslaverynow.org.



### The organization:

ADPARE – is an NGO active at Romanian level and working in the field of human trafficking, at the level of prevention and protection of trafficked individuals. Since its foundation in 2003 until present time, ADPARE's activity has been held exclusively in the field of human trafficking, its work objectives being: the development of assistance and reintegration programs for human trafficking victims and for young people with high risk potential; raising public awareness about human trafficking, promoting the rights of human trafficking victims.

# Success story:

The association was founded in 2003, having as founding memebers psychologists and social workers with experience in assisting victims of human trafficking, adults with mental health problems, domestic violence victims and individuals deprived of natural and common liberties. The experience of the ADPARE team in assisting victims of human trafficking began in 2001, when the ADPARE founding members were part of the support team for the Transit Assistance Center (CAT) for women victims of human trafficking in Bucharest, center founded and coordinated by the International Organisation for Migration (IOM) in Romania.

#### Services

ADPARE has exclusively conducted activities specific to the fight against human trafficking; these are mainly assistance activities for victims, but also research, training and prevention activities pertaining to the field. With all efforts made, ADPARE team promoted the rights of victims and followed the development of collaborations with other institutions, both nationally and internationally. Assistance services are addressed in a flexible manner, customised to the needs of beneficiaries, the method of work being case management, so as to focus on the resources of the beneficiaries, the motivation for change and their initiatives, in order to increase the level of adaptation of the person to the requirements of an independent life. Since October 2017 ADPARE is an active and directly involved partner in the implementation of the project "JUSTICE AT LAST" - European action for compensation for victims of crime, having the overall aim to increase access to compensation for victims of trafficking in persons and related crimes, as well as to contribute to the effective implementation at national level of EU law on victims' rights in the EU member states.

#### Tips

An efficient action for fighting against human / women trafficking consists in taking into consideration the human side of the phenomena. Therefore it is crucial to develop information and raising awareness activities on the phenomenon & associated risks, designed for the general public or/and vulnerable categories of population (women, young people and persons belonging to groups at risk for social exclusion).

# ASOCIAȚIA ELIBERARE / ASSOCIATION ELIBERARE

Website: www.eliberare.com

Address: str. Rasaritului nr.51; Bucharest

Tel: +4 0314 252 374

Contact: info@eliberare.com



# The organization

eLiberare - the organisation was founded in 2012 with the aim to prevent human trafficking and sexual exploitation in Romania and it is aimed at finding sustainable solutions for prevention and also solutions to draw attention on public cooperation and engagement to work with the causes behind sexual exploitation.

The main mission of the members of the association is to build an integrated resource base for combating human trafficking and sexual exploitation in Romania. The resources created through their activity were made available to all the professionals who work, both directly and indirectly, with the victims of human trafficking in order to support them in achieving the common objective, represented by the eradication of this phenomenon. Through its projects, the eLiberare Association wants to promote a culture of partnership, starting from the belief that only by involving all relevant actors (from civil society, business, media and public administration), trafficking can be prevented and combated.

# Success story:

After working in anti-trafficking prevention, advocacy and community development, we launched Project Oi because we noticed a lack of opportunities for women who,

because of different vulnerabilities or family situations, cannot find work in a traditional work environment. Also, as a result of trauma, a need for safe communities in which women could come together in a healing, supportive environment was identified.

The project has the potential to materialize in a consistent form of income, with the purpose of addressing the vulnerabilities that initially exposed the women to violence and exploitation.

Project Oi has three main components, at different stages of development.

- 1. The first component is that of social enterprises in which product design and functional design objects are produced. Here, we work with various organizations that also have under implementation a social economy project and whose services will be contracted to create Project Oi collections.
- 2. The second component is #SezatoareaUrbana. An ancient Romanian custom is the 'women sitting' or 'sezatoare' where women, especially in rural areas, would meet to knit and crochet together and discuss family issues or plan together family endeavors. The Urban Sitting is a meeting for all who have something to tell, while knitting or crocheting. These fundraising events happen once a month, currently in Bucharest, and they have a creative workshop format in which participants learn to create a certain object, using either crochet or knitting needles. As with any sitting, there is also a story component, in which we discuss different topics. We are trying very hard to build on the idea of community, where people can find a safe place to express their opinions or develop their knowledge. We also believe in the relaxing power of knitting and crocheting, so this time can be a tutorial for how to channel our energies in one direction, while creating something with our own hands.

3. The last component that is working now is the online portal where we will soon have both an online store and an online learning section, thus offering opportunities for those who cannot come to our events, but who want to be part of our community.

#### Services

The main activity of the association, combating trafficking in persons, concerns four main directions of action:

- 1. Public information on trafficking: The members of the eLiberare Association permanently carry out projects having an essential component of educating the public on the specific aspects of human trafficking. The association wants to raise the awareness of the civil society in relation to this phenomenon and to motivate the economic agents in order to offer alternatives addressed to the people in a high risk situation. Among the target groups are the potential victims of human trafficking, trying to inform them about the hidden risks, often in the unfounded promise of a better life. The information actions focus on equipping the community with the resources necessary to prevent this phenomenon, firstly by increasing awareness of this problem at national level. The information is mainly done through monthly online campaigns, but other communication channels are used, including direct information in some events.
- 2. Methods for preventing human trafficking: In addition to general information activities, the eLiberare Association also organises specialised training programs, by conducting seminars addressed to people from specific fields involved in combating human trafficking: social workers, teachers, police officers, entrepreneurs, religious leaders, other categories of people (journalists, bloggers, artists, volunteers, young people, psychologists, etc.), anyone who wants to be actively involved in the fight against trafficking can benefit from training.

- 3. Social Reintegration of Victims of Human Trafficking: The members of the eLiberare Association provide assistance to those who manage shelters created for the benefit of victims or social transition apartments, through which the aim is to reintegrate into the community the survivors of human trafficking.
- 4. Developing networks to combat trafficking in human beings The eLiberare Association wishes to facilitate a multidisciplinary approach to combating trafficking in human beings. To this end, the members of the association seek the creation of opportunities to bring together, with a view to joint actions, actors from different segments of the society: non-governmental organisations; public institutions (police, social assistance centres, representatives of the political environment); educational institutions (both public and private, formal or non-formal); companies; religious institutions; mediate; artists; opinion leaders etc.
- 5. Other activities of the association: eLiberare Design Agency association was established as an organisation whose main objective is to combat human trafficking in Romania and, being founded by a group of people with skills in the area of web design and communication, has sought in permanently innovative means to support the cause.

#### Services

We believe that in order to prevent all the forms of human trafficking, information campaigns on legal migration opportunities shall be implemented as well as improving cooperation between countries of origin, transit and destination that will lead to strengthening the border controls, Visas policies and the legislation concerning the trafficking in human beings

# THE REACHING OUT SHELTER



Website: www.reachingout.ro

Tel: 0745 856 235

Contact: reachingoutrom@yahoo.com

#### The organization:

The Reaching Out shelter is all about saving and improving lives. Since 1998 we have been serving the victims of one of most hideous crimes the humanity has ever witnessed: trafficking of people.

Over the years we have assisted 470 victims, mostly Romanian women and girls who have been enslaved and abused in many European countries. We offered them home as well as psychological, medical and legal assistance and we made them part of our family. We shaped our activities around the needs of this extended family and we provided everybody with long term assistance with victims spending, on average, one year in the shelter. We helped many to initiate or continue their studies, to seek jobs or do whatever it took for them to rebuild their lives.

We also realised that building a future for the victims of trafficking required us to get involved in efforts to change both legislation and mentalities. Reaching Out spear-headed initiatives to ignite cross-border cooperation for fighting trafficking and trained law enforcement to better respond to the victim's needs. We need to continue. Trafficking is still one of the most lucrative criminal businesses and too many fall pray to it. In fact, since 2007, most of the victims sheltered at Reaching Out are minors, children who need our care

### Success story

The Reaching Out center provides shelter for teenage girls who have been trafficked and trapped in the Romanian sex-industry. Each girl stays on at the shelter at least one year, or until they reach the age of 18, while she is assisted with life skills that help her become independent through empowerment, education and job training.

The overwhelming majority of victims of trafficking are exploited youth who are often runaways or castaways from dysfunctional homes where they have already suffered physical, psychological and sexual abuse.

The purpose of the program was to answer to their immediate needs as identified by the girls: a shelter (or a place they could call 'home'), protection, psychological assistance, medical assistance. Taking into consideration all these, and the dynamics of recruitment and exploitation methods, today's program combines, education (full time, part-time vocational school), life skills (cooking, cleaning, budgeting, crafts), medical as well as psychological assistance, legal counselling, protection during court cases, finding an obtaining a work place.

86% of the girls who have passed through our program are now living independently.

#### Services

The organisation was founded in 1999 with the purpose of protecting and reintegrating into society the victims of trafficking of human beings, being at that time the only open shelter in Romania. At that time, the program wanted to respond to the immediate needs of girls removed from the prostitution chain, giving them a place to live, protection, psychological and medical assistance. In the years that followed, based on the background cre-

ated by the European human trafficking phenomenon and the establishment of the legislative bases in the field, Reaching Out changed its strategy, joining the efforts to create not only the traffic control legislation, but also the one that establishes rights for victims. Taking into account the dynamics of the methods of "recruitment" and exploitation, the organisation today offers access to education and learning a profession, life education (cooking, cleaning, making a budget), medical and psychological assistance, legal advice, protection in the judicial processes, finding and getting a job.

The victims arrive at the ROR shelter through police, Child Protection and other NGOs in the countries of exploitation. When necessary, the ROR organises the release of victims through their own efforts.

The team consists of four social workers, the manager, a workshop facilitator and two psychologists, providing 24/7 supervision within the shelter. The capacity of the shelter is 12 persons and so far more than 460 people have been helped by the ROR, of which 86% have regular contact with the ROR staff.

ROR operates exclusively through donations that the organisation manages to obtain, through its own efforts to appeal to international organisations, ambassadors or churches from other countries.

### Tips

Foster initiatives to ignite cross-border cooperation for fighting human / women trafficking and lobbying for trained law enforcement to better respond to the victim's needs.



# SPAIN



#### **BB&R**



Website: www.bbyr.com

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Salamanca

Tel: 0034 923 054 933

Contact: aescamilla@bbyr.com

# Partner organization

BB&R is an international consulting, research and training firm in the areas of Election, Government and Public Policy, Research, Development and Innovation, Public-Private Relationships and Social Responsibility.

Each of its consultants has a renowned performance in their areas of expertise. This allows the company to offer services with high standards while its relationship with customers is characterized by responsibility and commitment.

The company has a reputable global experience founded in the execution of important projects for different organizations and governments. The diversity of the arenas where BB&R acts is an example of its capability of adaptation, dynamism and solidity.

# Human trafficking in Spain

Spain is in the group of nations that faces the arrival of a significant number of immigrants of different geographical, ethnic and cultural origins. In the last 20 years, it has become a destination for millions of migrants. Today the average of foreigners is equivalent to almost 10% of the population. In 2018 a total of 4,719,418 foreigners resided in Spain, of whom 2,352,242 were women (INE,2018). One of the serious problem in Spain today is the negative

frame usually used to describe immigration. That has influenced the citizens' perception and that has become migration as the fifth worrying concern among Spanish people. During the economic recession the immigrant populations was hit hardest: in Spain 40% of the immigrant lives in relative poverty. This data is also related to the low possibilities found in labour market in Spain. Due to the fact that Spanish citizens stated looking for opportunities in the precarious jobs, the employment rated of foreign fell by 20 percentage points during the crisis. In conclusion only 1.4% of the population considers that immigrant provoke positive effects on the country's economy and culture. Spain has seen an increase in the rejection of immigrant but it is one of the countries that receive the most immigrant from all over Europe.

# CASA ESCUELA SANTIAGO UNO



Website: www.casaescuelasantiagouno.es

Address: Santiago nº1 37008, Salamanca Tel: 923 219 511

Contact: correo@

casaescuelasantiagouno.es

#### The organization:

Santiago Uno was born within the project that today integrates the Social Work of the Pious Schools of Bethany. Our homes are preferably aimed at the "last" option, and for those who understand that diversity enriches. Our homes offer a family and educational context, of a temporary nature, to minors who are not having the same opportunities as others in our society, whether due to family, economic, emotional or behavioural problems. We offer a context that guarantees the opportunity to be integrated into our society in satisfactory way.

From our homes, young people are prepared to reestablish relations with their families. For this purpose we offer Family Therapies by applying a Constructivist Systemic Therapeutic Model focused on Conflict Resolution. In other cases, we support the beneficiaries for their future autonomy and emancipation taking into account their age, non-existence of family ties or rejection by their families.

In general, a socialising-normalising function is exercised through the different educational actions on the youth in the day-to-day, emphasising aspects of common cleaning, personal hygiene, school support, training workshops, sports, cultural visits, trips and excursions.

It is about integrating the children in the main socialisation contexts, such as the family, the school, the community or the work environment, promoting such integration in standardised environments. If this aspect is not possible, in Santiago Uno there are educational possibilities (FPB - CFGM - CFGS - Alternative Classroom), work opportunities (working in the maintenance of the House) and relationships (living in family, doing healthy leisure activities in common) in order to give a temporary response to the particular situation.

### Success story

As long as there is only one student who does not achieve his dreams, we will always have something new to tell. We start talking about the individualized and possible itineraries with which we can accompany our boys and girls until their emancipation. From our alternative innovation classroom in which they perform the tasting of trades, food trucks, mechanics, gardening and manufacturing and assembly. The middle grades of gardening and forestry and the higher face-to-face and online degrees of senior technician in forest management and the new one of social integration (to which many of our boys who dream of being educators sign up).

While they follow that or another path, they work with a service-learning approach. Because in this school it is evaluated to do good and be useful to contribute to a more just society. Another school has been recovered in Morocco, the wildlife hospital is still maintained, an unrecoverable center for environmental education has been built at the CPIFP Lorenzo Milan, the bank is improved with the Tormes Plus Programme. We continue with the cooperative producing wine, oil and honey, attending our courses for unemployed people of the Regional Government, hiring young people of minimum income from Youth

Guarantee and receiving young people of exchange with Erasmus+ Programme. The itinerant vocational school is expanded by the towns of Salamanca

At the same time, we do travels all around Europe with our bunk buses (to Bosnia, Croatia, etc.) and freeing their emotions with art. Our animation school with its courses of monitors and free time coordinators. The circus school with its smiles and the film school with life documentaries. We continue to network with a multitude of organisations and companies, to expand this second opportunity for the most abandoned. We have to highlight our research projects in dual pathology and attachment disorders where we are attentive to the professionals of the clinical hospital and the Petales Association.

Listed below are activities that are and have been considered good practices: Cinema School, Leisure and free time school, Circus School, Sport Club, Theatre and puppet school, Radio workshop, Art workshops (painting, photography and mud), Traveling school, Equine therapy, and Vocational Training School.

#### Services

Casa Escuelas Santiago Uno has seven homes, three in Salamanca, one in Aldeatejada, one in Cabrerizos, one in Santa Marta and one in León. From five of them, children derived from the Child and Youth Protection Service of the regional government are cared for. While the rest are dedicated to therapeutic internment and compliance with judicial measures for young offenders imposed by juvenile courts of Castilla and León.

Academically, the entity teaches a Basic Vocational Training Cycle of Hospitality and a Higher Degree Formative

cycle of Technician in Social Integration. It also assumes an Alternative Classroom in coordination with the colleges that teach secondary level to cover the learning of young people who will subsequently access the Vocacional Training. but they still do not meet requirements and remain in the limbo of the current formal education system. It also includes the Rural Development Program, through the Ecosocial Cooperative "La Golondrina Sayaguesa" and the Itinerant School of vocational training in towns in the province.

The entity also holds the ownership of the Lorenzo Milani Private Vocational Training Center, in which Basic Vocational Training Cycles, Middle and Higher Degree Training Cycles, Unemployed Programs, Plan F.O.D. and On-Line Training in disciplines related to Agricultural Professional Families, Mechanical Manufacturing and Vehicle Maintenance. To this ownership belongs the Lorenzo Milani Garden Center, as a company within the agricultural sector, which allows employment of young people and / or immigrants who come from social exclusion.

Also attached to this ownership is the Lorenzo Milani Environmental Education Center (Wild Animals Recovery Center "Las Dunas" and Center for Irrecoverable Animals). Included in the first one is the Association "Provider of Services to Youth Casa Santiago One School", which hosts the Erasmus + European Volunteer Program. The entity expresses itself artistically through the Santiago Uno Circus School, the "Unocine" Film School, Pupazziell Puppets and Radio Santiagueros.

Finally, the entity is recognised as a Sports Club in basket-ball, soccer and volleyball modalities.

Our students have the "Santiago Uno Student Association where they organize to get cultural activities. Being registered

as a Development Cooperation Agent, it carries out work camps and the "Filling Schools (Morocco)" Project. The entity is registered in the Regional Registry of Voluntary Entities of the Junta de Castilla y León in the social action and social services sector. The entity is accredited by the Ministry of Family and Equal Opportunities of the Regional Government, as a Therapeutic Community since May 18, 2006 (which accredits Centers and Services for Attention to Drug Addicts). In addition, the entity is recognized by the Ministry of Family and Equal Opportunities as a School of Youth Animation and Leisure Time of the Community of Castilla y León.

### Tips

As agents of social transformation, we promote a solidarity activity, horizontal and aspiring to excellence. To increase and reinforce the work that we have been developing, we are part of the Social Volunteering Network of Salamanca as well as of the Salamantina Association of ONGD.

To give greater coverage to our proposals, we collaborate closely with the Social Affairs Service of the University of Salamanca, with the Volunteer Service of the Pontifical University of Salamanca and with the Municipal Volunteer Agency of the City Council of Salamanca.

To broaden horizons knowing other realities, we are a host, delivery and Project Coordinator for European Volunteering Services. With respect, sensitivity and promoting local autonomy, we carry out a development cooperation program in southern Morocco together with the counterpart offered by the Amalou Association of Sidi-Ifni.

### Opening hours

Monday - Friday: 08:30 14:30 h

#### **APRAMP**

Website: www.apramp.org

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Tel: 923 22 98 35

Contact: sedesalamanca@apramp.org



#### The organization

"APRAMP began its activity in Madrid and has been expanding its activity to different autonomous communities: Andalusia, Castilla-León, Extremadura, Asturias, C. Valenciana and Murcia (strategic places of transit and destination of victims). Currently it has a presence in seven, where it has mobile units and reception centres where legal, social and health information and support is provided.

When a trafficked person is identified, he must face important decisions in a short period of time. APRAMP tries to obtain all the support and the necessary steps to regulate its administrative situation, which can take a long time. During that time, victims still need the entity's support. There are two possible itineraries: voluntary return to its country of origin or insertion in Spain.

Immediate and integral attention carried out by a Multidisciplinary Team, with the following work areas: Social, Legal, Sanitary, Psychological, Training, Labor. At the same time: Accompaniment and support throughout the process of SOCIAL AGENTS; Design of socio-labor insertion itineraries; Accompaniment and individualized follow-up; and Coordinated network work.

The goal of APRAMP is that people who suffer sexual exploitation and trafficking in human beings regain free-

dom and dignity by asserting their rights and achieve the necessary autonomy to undertake a life beyond the control and abuse of its exploiters. APRAMP, from the defense and promotion of the rights of these people, helps to prevent and eradicate sexual exploitation and trafficking.

The vision of the organization is, therefore, that of a world in which sexual exploitation and trafficking in human beings is recognized as a violation of human rights. Where the State assumes its obligation to protect and guarantee justice to people who suffer this violation of their rights, in addition to preventing and prosecuting the crime. And therefore, victims must be at the center of all their actions, guaranteeing all the rights they have, including the right to justice and to receive compensation for the damage suffered.

A world where there is cooperation between civil non-governmental organizations and the authorities, which allows society to be involved in the search for solutions, both in the causes and in the consequences, which generates the exploitation and trafficking of human beings. And so, achieve a world free of exploitation and slavery.

#### Services

"In APRAMP we are very proud of our work in the Day Center where we carry out Social Action and Preventive Action tasks, detection of individual cases; information, guidance and referral to the network of standardised and specific community services; attention in situations Emergency: food delivery, alternative accommodation and volunteer training.

In addition, throughout the year we carry out information and awareness campaigns and workshops on literacy

and improvement of Spanish; Basic management of the computer and internet; Spanish cuisine; Work orientation; STD prevention and promotion of safe sex.

For 7 years with our Mobile Unit we made periodic departures through the different areas of prostitution in Salamanca and province; we teach STD prevention program (through distribution of preventive pack in exercise areas), and prevention workshops.

#### Success story

APRAMP's actions include first of all people who suffer sexual exploitation and trafficking in human beings. The organization also seeks to change the reality that perpetuates exploitation of women. That is why its mission also includes contributing to eradicate this phenomenon.

APRAMP documents reality and awareness to society, witnessing what they see every day on the street. Analyse the causes that lead these people to slavery, from countries of origin to destination, and the terrible consequences in the lives of these people. The objective is to make society aware of the existence of exploitation and trafficking in persons and avoid the stigma and blame that the victims of these crimes also suffer. It is intended, at the same time, that the authorities offer the appropriate response and avoid the systematic criminalization suffered by victims for carrying out activities subject to public norms such as prostitution or for being in an irregular administrative situation.

APRAMP offers training based on its experience and makes recommendations and proposals to all the actors involved in combating sexual exploitation and human trafficking from a human rights approach, always em-

phasizing the rights and needs of people who have gone through this situation. In addition to these social awareness and political advocacy actions, the support role in access to justice that APRAMP provides to victims of the crime of trafficking in human beings is also vital.

It is shown that people who have sufficient protection cooperate in greater proportion with the police investigation and judicial process than those who do not have this type of support. Many victims only decide to testify before the police or file a complaint when they feel safe or have sufficient confidence in those who are accompanying them. Bringing this trust, as APRAMP does, is an important contribution to the prosecution of crime, since in Spain the testimonial evidence is a key piece in the judicial process

# Tips:

APRAMP works directly with the Department of Health of the Regional Government, the Social Services of the Board and the City of Salamanca. It also works closely with various Spanish, European and global NGOs, and with various organizations supporting and protecting women.

# Opening hours

Monday-Friday 11 to 14 h. and 17 to 20 h

# ENTRECULTURAS (SALAMANCA DELEGATION)

Website: www.entreculturas.org Address: Paseo San Antonio, nº 14,

Salamanca

Tel: 923 12 50 00 Ext. 551

Contact:

delegado.salamanca@entreculturas.org

salamanca@entreculturas.org



# The organization

We believe that the Education is a Human Right and that it is essential to access to all the others fundamental rights. At the moment we have missions in América Latina, África, Asia y Europa. In Salamanca we work with actions of mobilisation and awareness and we have several Youth Solidarity Networks in four schools, connected with our proposal of Education for Development and with the intention that young people feel citizens of the world and assume their co-responsibility in the construction of a more just society.

### Success story

In the Republique of Cetroafrica, in the last 6 years, 14.000 children have been recruited by armed group in order to increase the militia. Child as Sophia\* (name of invention) "I was 13 years old when the war started in my village, Bria. There my parents have been killed in front of me". In to the armed group some of the girls are exploited as sexual slave, or in charge to cook or as housewife or as nurses. Sofia had the role of combatant. When it was

asked to her something about her role into the group, she answered: "I did the same they did to my parents". After one year and three months, Sofia became part of the group of Entreculturas together with Servicio Jesuita a Refugiados (JRS). En Bambari we provide a psychological support for minors, supporting the life of their families, working on the rehabilitation of children that have been traumatised by the conflict and also by promoting values such as la reconciliation and the build of peace. Sophia now is part, together with other little girls, of the program La Luz de las Niñas. "Thanks this program I decided to leave the arms and learn a work. Since I am here I have forgiven to walk on the right path. One day we arrived at Bambari with my armed group, I had news of an awareness program of Entreculturas y JRS; they were looking for children who used to combat and I had a lot of curiosity about that. Then, I tried to go for watching and during the speech I heard they were offering us a new life, exactly in this moment I felt that my anger was slowly decreasing and the same day I decide to take the correct decision for me. If I would have decided to stay into the group of conflict I would never learn a work. Now I know I am going in the right direction.

#### Services

ENTRECULTURAS works in 18 countries in Latin America, 14 in Africa, 4 in Asia and 1 in Europe. Its areas of activity are Development Cooperation, Education for Solidarity and Incidence for change.

### Tips

Global justice and the defence of human rights is a matter that concerns us all. To favor this co-responsibility, in

Entreculturas we have joined other civil organisations to form coalitions and add voices in what we consider priority issues: Global Campaign for Education (CME); Zero Poverty; Minor soldier; Dominicans by right; and Network of entities for solidarity development (NETWORKS).

Within the framework of the Society of Jesus there are multiple initiatives to which we are closely linked and with whom we work in a network in order to transform the structures and promote development in a broad and sustainable sense. We talk about organisations such as Fe y Alegría, JRS, Edujesuit, GIAN, Red Xavier, Ecojesuit, SJM or Jesuit Networking.



# CRUZ ROJA ESPAÑOLA CENTRO JOVEN SALAMANCA

Website: www.cruzroja.es/principal/

web/provincial-salamanca

Address: Calle Rector Madruga s/n.

Salamanca

Tel: +34 923 251150

Contact: centrojoven@cruzroja.es

#### The organization

Within the axis of actions of CRUZ ROJA ESPAÑA, the Young Center of the Red Cross Salamanca offers the possibility of improving the chances of getting a job, through orientation and training courses.

Fight exclusion: We contribute to generating activities that favor an active and participatory life, through the creation of meeting spaces, leisure activities, volunteering, etc. to achieve the well-being of the elderly, immigrants, refugees, people with disabilities.

Violence: We work to prevent and contribute to eliminating any type of violence, empowering and accompanying women in situations of social difficulty, children who suffer harassment, abused older people, victims of trafficking. Society: We promote a more inclusive society that favors the social integration of vulnerable people, and that favours the modification of social structures that generate inequality, stigmatization, social prejudices and discrimination.

Social inclusion: We promote social activation to strengthen the capacities, personal transformation and empowerment of people, to strengthen their citizen participation with special attention to people in situations of extreme vulnerability, children, young people, elderly, dependent and caregivers, immigrants, refugees, women in social

difficulty, people with different abilities, people deprived of liberty.

Contact regrouping and restoration: Specialized service to protect families and children across borders. We locate missing persons, we reestablish the links between loved ones that are separated between different countries as a result of migrations, catastrophes, military conflicts ... We support families and public institutions in matters of parental responsibility and social services when they see each other. Two or more states involved.

### Success story

We have brought young people closer to the labor market, improving their employability through the strengthening of professional skills and the promotion of equal opportunities and treatment in employment. We have focused attention on the following situations:

If you are a woman: And you need information about the job market, guidance on how to look for a job, catch up with new technologies, professional training, non-work practices, tools to face job interviews ... we design with you a plan to improve your chances of finding a job.

If you are young: At Red Cross we believe that yours is a generation of opportunities. We offer you different activities that will put you in better conditions to access the job market, discovering your strengths, your map of skills, with training and non-work practices in companies and participating in their selection processes.

- 4,401 young people have analysed their professional potential and have approached the world of work and business to know what their job opportunities are.
- 2,673 young people, 51% women, participated in intergenerational itineraries of insertion. 1,072 worked

- four weeks after completing the project, and 1,089 improved their qualification.
- 850 young people participated in 19 schools. 57% returned to the education system, while 60% learned, through a test of trades, different professions to guide their future.
- 2,843 young people participated in 326 courses that trained them for a trade. 1,578 accessed a job. The Learn Working project was attended by 787 young people in 61 initiatives.
   41% got an employment contract at the end of the project "

#### Services

- Labor equality.
- Bridges for insertion.
- CSR-Incorpora: employability of women in socially responsible companies.
- · Opening horizons to young people.
- PULSA project of vocational and professional guidance.

#### Tips

Centro Joven de Cruz Roja works with the Salamanca City Council, the Department of Family and Equal Opportunities of the Regional Government, the Social Services of the Regional Government and various NGOs.

#### Opening hours 08:00 - 20:00 h Monday-Friday

# CASA DE LAS MADRES AVE MARIA

Website: www.centroavemaria.org

Address: Camino Carbajosa Sagrada, 9,

Santa Marta de Tormes (Salamanca)

Tel: 923 200 388

Contact: rosariocentroavemaria@gmail.com

### The organization

Our Center opened its doors in Salamanca, in 1949, after the sad news that shocked the city: a young university student commits suicide upon learning that she is pregnant and does not see another way out of the social pressure of the time. Doroteo Hernández, Spanish priest, who became a saint and signed his life with the phrase "If nobody does it, we have to do it, we are going to do it", and as founder, years before the Evangelical Crusader Secular Institute, he found it necessary to offer attention so that no woman had to see herself in this situation.

Doroteo founded the Secular Institute of the Evangelical Crusade, whose founding act includes among its aims: "To be next to women in a particularly delicate situation."

Doroteo believes that his Institute can respond to this problem and after reflecting it properly, he began to provide the service in the popular Calle Libreros, and in places donated by the University.

As of now, our Center is located in a beautiful house with large garden areas next to the capital of Salamanca, in Santa Marta de Tormes.

# Success story

Maternal education aimed at single-parent living units in a situation of social exclusion

This is a project on Maternal Education aimed at single women / adolescents in a state of gestation and / or with children under 6 years of age in a situation of social exclusion; that is, protection of minors at risk of social exclusion by intervening in their living units.

It is intended to give mothers action guidelines, to contribute to the physical, intellectual, affective and social development of these children.

The objectives of this project are:

- To enable children to live with their family because they are generally the most appropriate environment for them, once their safety and basic integrity is guaranteed and their essential needs are met.
- Train mothers so they can give proper attention to their children, developing basic guidelines for care and education making them autonomous in this regard.
- Guarantee children at risk a normalized context of personal and integral development.

#### Specific objectives:

Promote full development in minors, physical, psychosocial and emotional.

Work self concept and self esteem.

Increase self-esteem from training in maternal skills.

Develop a democratic educational style with high levels of affection and communication as well as control and demands in the living units.

Program educational interventions to favor the development of habits of personal autonomy in children by relating them to educational planning strategies and child development rhythms.

Put into practice habits of personal autonomy in child-hood and adolescence, activating healthy habits of food, hygiene, rest, sleep and social relationship.

Achieve models of behavior control in children and mothers.

Use children's play as a mutual and satisfactory interaction between mother and child, reinforcing emotional ties.

#### Services

Pregnant women or children up to 5 years old, lacking resources, at risk of social exclusion and who really want to make the necessary effort to acquire the necessary skills that allow them to lead an autonomous and normalized life.

- Residence with a family environment where you can feel safe and where your child can grow up healthy.
- A Comprehensive Educational project and adjusted to your needs in which you and your child are protagonists.
- The possibility of achieving the necessary training that allows you to have an autonomous life with your child.
- · Psychological and emotional support.
- Work orientation.
- Support to reconcile Work and Family Life.
- Facilities adapted for mother and child.
- Interdisciplinary Educational Team.

## Tips

Aware of the difficulty of being faced with an unexpected pregnancy and in serious difficulty, we set ourselves as priority objectives:

Do not feel alone. We offer you what we are and we have for you to really feel that we are by your side.

Do not have to separate from your child no matter how hard the situation you are going through.

Help you so you can live in a dignified, active, participatory and responsible way, able to express your own ideas and knowledge making them compatible with the role of mother

# partners and institutions











